

Petrol PLAZA

Alexa to allow voice pay at ExxonMobil gas stations

Later this year, consumers will be able to use voice to pay for fuel at over 11,500 Exxon and Mobil stations.



11,500 Exxon and Mobil gas stations will allow voice payments in 2020 | © iStock

ExxonMobil and Fiserv announced that they are transforming the way people pay for gasoline using Amazon Alexa. Coming later this year, consumers with Alexa-enabled vehicles, Echo Auto, and other Alexa-enabled mobility devices will be able to say, “Alexa, pay for gas” when they pull up to the pump.

Transactions will be processed using Amazon Pay, allowing consumers to securely use the payment information stored in their Amazon account, and powered by digital commerce technology from Fiserv.

“We’re excited to bring new technology and better experiences to the gas station,” said Eric Carmichael, Americas fuels marketing manager at ExxonMobil. “We build and seek out technology that will wow our consumers, providing both ease of use and security.”

Once a customer says “[Alexa, pay for gas](#)”. Alexa confirms the station location and the pump number. Digital commerce technology from Fiserv will activate the pump and facilitate token generation to help ensure a secure payment experience. Payments will be processed through Amazon Pay; no additional sign-up or separate account is required.