



UK: First weekend of coronavirus sees a 20% increase in drive-offs

The British Oil Security Syndicate implements resilience procedures to maintain Payment Watch services during health crisis.

BOSS has implemented its resilience procedures to ensure that it is able to provide forecourt operators with a full level of service during the coronavirus crisis. The move comes as BOSS has recorded an increase of more than 20% in Drive-Offs during the weekend of 21/22 March.

"We are monitoring the level and type of forecourt crime incidents closely and during the weekend of 21/22 March we have received a 21% increase in reports of Drive-Off incidents. This indicates that during these testing times forecourt retailers should be more vigilant," said Kevin Eastwood, executive director at BOSS.

"BOSS has introduced its resilience procedures to ensure that the BOSS Payment Watch scheme continues to operate during this crisis and help fuel retailers to support customers who make a genuine mistake when paying for fuel whilst deterring criminal activity."

The firm is monitoring the level and type of forecourt crime incidents closely and has asked for retailers to be more vigilant.