

Eni lays out plans for transition to mobility centres

With the launch of its new Eni Live app, the Italian company has detailed its efforts to transform traditional stations into mobility centres.

To follow its sustainable mobility targets Eni is transforming its stations into "mobility centres" with services dedicated to mobility, people and cars, and the Eni Live app playing a big role.

The Italian energy company has expanded its services to cater for different needs. At 2,800 Eni stations, the PagoPA paper bill payment service allows users to pay taxes, stamp duty and any other type of payment to central and local public administrations.

Other key services include the 600 Enicafé points, Emporium convenience stores for quick shopping, parcel collection in over 800 stations, and the Telepass Points, where one can request, collect or replace the Telepass device. Finally, users can also make use of the car sharing services in Milan, Rome, Turin, Florence and Bologna.

"The evolution required by the mobility of the future is fully reflected in the integration of the current Eni Station offer with alternative energy carriers, which will also play a central role in the energy transition. The development will include the expansion of the electric mobility offer with the installation of fast and ultrafast recharging stations, as well as increasingly sustainable fuels such as compressed and liquefied bio-methane and hydrogen," said the company in press release.

The share of biofuels will also increase with Eni's biorefineries ramping up production levels to 2 million tonnes by 2024. In the future, hydrogenated biofuel HVO, currently blended at 15% with diesel in the premium product Eni Diesel+, will be available 100% pure.

On the digital front, the 15th of June the new Eni Live App will replace the Enistation+ and Business Apps, providing important new services such as recharging, payment for parking and other purchases, which make payments increasingly automated.

Digitisation also takes concrete form in the new virtual station with cloud-based management of the entire network of over 4,000 service stations and the activation of direct contact with customers 24 hours a day.

Last update: June 25, 2021