



Dover Fueling Solutions Awarded ISO Quality Management Certification for Dundee Manufacturing Facility

Tokheim, part of Dover Fueling Solutions (“DFS”), one of the largest suppliers of fuel retailing solutions, is pleased to announce that their manufacturing facility based in Dundee, United Kingdom, has been awarded the ISO (International Organisation for Standardization) 9001:2015 Quality Management System (QMS) standard.



The ISO 9001:2015 QMS standard is published by the International Organisation for Standardization, the world’s largest developer of voluntary international standards. The certification is awarded by the BSI Group and sets a benchmark of expertise and excellence for operations at our Dundee facility.

The manufacturing facility in Dundee is the largest DFS facility in Europe, Middle East and Africa, hosting the design, engineering and production of Tokheim’s fuel dispensers, systems and solutions business in addition to support functions including Customer Service, Supply Chain and Logistics.

The ISO 9001:2015 requires a flexible management framework to be installed across the facility, a standard that the Dundee Manufacturing Facility complies with because of efficient operational process and improved employee engagement.

Jan Liebrechts, Director Environment, Health and Safety (EHS) and Quality for DFS said, “Where the 2008 standard mostly focused on the needs of the customer, the 2015 standard expands its scope to include the suppliers, personnel, shareholders, legislation and community. By considering the needs and concerns of all relevant parties and enforcing the management of opportunities and risks, the QMS becomes better aligned with the context of the company and a tool to more successfully realize the strategies. This creates higher emphasis on tracking the process-performances and push for

continuous improvements.”

A local project team was created at the Dundee Manufacturing Facility to develop robust procedures and processes to support performance and complete the transition to the 2015 standard of our QMS.

Ross Melville, QEHS Director at the DFS manufacturing facility in Dundee said of the achievement, “I am absolutely delighted that we have received accreditation through the BSI Group against the ISO 9001:2015 standard as this is a real demonstration of the commitment shown by the project team to upgrade our Quality Management System for the benefit of our people, customers, shareholders and community. Thanks to the dedication and hard work shown by the project team here in Dundee and the departmental quality co-ordinators and internal auditors, we have delivered a lucrative result. We will now continue to strengthen our Quality Management System and use this new gained experience to further develop Safety and Environmental Systems to improve Dover Fueling Solutions for the future.”

About Tokheim

Tokheim is one of the world's leading manufacturers of fuel dispensing and automation equipment. With manufacturing centres and network of distributors in many countries around the globe, Tokheim offers customers a complete range of fuel dispensers and pumps, retail automation systems, payment terminals, media devices, replacement parts and upgrade kits. Tokheim has over 2,000 employees and is an operating company within Dover Fueling Solutions and the Dover Corporation (NYSE: DOV). For more information about Tokheim, visit www.tokheim.com

About Dover Fueling Solutions

Dover Fueling Solutions (“DFS”), a Dover company (NYSE: DOV) and comprised of the businesses of ClearView, Fairbanks, ProGauge, Tokheim, Wayne Fueling Systems and OPW’s Fuel Management Systems, delivers advanced fuel dispensing equipment, electronic systems and payment, automatic tank gauging and wetstock management solutions to customers worldwide. Headquartered in Austin, Texas, DFS has a significant manufacturing presence around the world, including facilities in the USA, the UK, the Netherlands, Sweden, France, India, China, and Brazil. For more information, visit www.doverfuelingsolutions.com.

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